

DMA Locations & Mailing Addresses

Main Office: **The Director's Office and three sections of DMA (Budget Management, Financial Management, Clinical Policy & Programs and Human Resources) are at the Kirby Building on Dorothea Dix Hospital Campus:**

Physical Address: Division of Medical Assistance
 1985 Umstead Dr.
 Raleigh, NC 27603-2001

Phone: (919) 855-4100
Fax: (919) 733-6608

Visitor Parking: Use visitor parking lot directly behind Adams Building

Satellite Office #1: **The One Hannover Square Building in Downtown Raleigh is the location of the offices of Program Integrity, Hearings and Program Application Monitors (on the 8th floor, Suite 8000) as well as Managed Care and the Audit Section (on the 9th floor). Note: Visitors must enter all of these offices through the DMA main entrance on the 8th floor.**

Physical Address: 421 South Fayetteville Street Mall
 Raleigh, NC 27601

Managed Care
Phone: (919) 647-8170
Fax: (919) 715-0844 and 715-5234

Program Integrity (Provider Medical Review Section)
Phone: (919) 647-8000
Fax: (919) 715-7706

Program Integrity (Home Care Review Section)
Phone: (919) 647-8000
Fax: (919) 647-8805 and 647-8055

Program Integrity (Pharmacy Review Section)
Phone: (919) 647-8140
Fax: (919) 715-7706

Program Integrity (Provider Administrative Review Section)
Phone: (919) 647-8000
Fax: (919) 647-8054

Program Integrity (Third Party Recovery (TPR) Section and System Support Section.

Phone: (919) 647-8100

Fax: (919) 715-4725

Program Integrity (Quality Assurance Section)

Phone: (919) 647-8140

Fax: (919) 715-7705

Program Integrity (Special Projects Section)

Phone: (919) 647-8000

Fax: (919) 715-7705

Visitor Parking: There is a parking deck at the corner of Wilmington Street and Cabarrus Street. Visitors will have to pay for parking. The parking deck is right across from the One Hannover Square building on Wilmington St. in the Convention Center Parking Deck. Hannover One is the 16-story red brick building right beside the Civic Center. Bank of America is also located in the building.

Satellite Office #2: The offices of Recipient Eligibility, Eligibility Information System, Claims Analysis and NC Health Choice are located at the Hoey Building on Dorothea Dix Hospital Campus.

Physical Address: 801 Ruggles Drive
Raleigh, NC 27603

Recipient Eligibility and Eligibility Information System

Phone: (919) 855-4000

Fax: (919) 715-0801

Claims Analysis

Phone: (919) 855-4045

Fax: (919) 715-0801

Provider Services

Phone: (919) 855-4050

Fax: (919) 715-8548

NC Health Choice

Phone: (919) 855-4000

Fax: (919) 715-0801

Visitor Parking: Use the visitor parking lot directly either in front of or on the side of the Hoey Building

Mailing Addresses:

Please use the Mail Service Center addresses for each DMA office listed below for mail via U.S. Postal Service or State Courier:

First Address Line Options:

DMA / Facility & Community Care Services - 02
DMA / Personnel - 03
DMA / Administrative Regulatory Affairs - 04
DMA / Hearing Officer - 05
DMA / Provider Services - 06
DMA / Audit – 07
DMA / Third Party Recovery - 08
DMA / Budget Management - 09
DMA / Budget Management - 09
DMA / Medicaid Management Information System -10
DMA / Clinical Policy & Programs – 11
DMA / Hospital & Nursing Facility Services - 2
DMA / Recipient Services - 12
DMA / Mail Management - 13
DMA / Financial Analysis - 14
DMA / Program Integrity - 15
DMA / Managed Care - 16
DMA / Carolina Access - 16
DMA / Directors Office - 17
DMA / Quality Assurance Control - 18
DMA / Claims Analysis - 19
DMA / Dental Unit - 20

Second Two Address Lines:

2501 Mail Service Center
Raleigh, NC 27699-2501

Use the appropriate physical address for Fedex, UPS or DHL